

**Nelson Oil Company, Inc.**  
2551 Hartford Avenue Johnston, RI 02919  
401-934-1117

**Annual Burner Service Plan Term: July 1, 2021 - July 1, 2022**

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**Plan A Boiler/Furnace Only: \$229.99      Plan A Boiler/Furnace + Water Heater: \$329.99**

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**Annual Boiler Cleaning**

- Plan A includes the cost of your annual cleaning of boiler, furnace, or water heater. This includes the replacement of the nozzle and oil filter. Spin-on or special order oil filters are an additional \$12.

**Emergency Service**

- We guarantee 24-hour emergency service, 7 days a week. An emergency is defined as a no heat call during cold weather. No hot water is not considered to be an emergency and will be scheduled during normal business hours.

**Labor**

- Service Plan A will cover labor charges for repair of the oil burner, burner reset controls, nozzles and filters. *Please note: parts are not included in plan A. Labor charges related to plumbing are not covered.*

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**Plan B Boiler/Furnace Only: \$339.99      Plan B Boiler/Furnace + Water Heater: \$464.99**

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**Plan B offers the same annual cleaning and emergency service as Plan A, in addition to the following parts:**

- |                              |                            |                             |
|------------------------------|----------------------------|-----------------------------|
| • Oil Burner Motor           | • Ignition Transformer     | • Oil Burner Reset Controls |
| • Fuel Oil Pump Single Stage | • 1 Zone Valve Transformer | • L7224U Aquastat Control   |
| • Burner Coupling            | • Fuel Oil Filter          | • 1 Taco Zone Valve Head    |
| • Nozzle Line                | • Fuel Oil Nozzle          |                             |

*Please note: Plumbing and water repairs, including repair or replacement of feed valves, relief valves, circulators, hi-vents and water leaks are not covered. Parts that need to be special ordered are not covered.*

Please read this document carefully. **Sign and return the labeled copy along with your payment. You may keep the other copy for your records.** This contract will renew automatically unless Nelson Oil Company, Inc. is notified in writing.

**Service Plan Term: July 1, 2021 – July 1, 2022**

**Select One of the Following Service Plans:**

<b>Plan A Boiler: \$229.99</b>	<b>Plan A Boiler + Water Heater: \$329.99</b>
<b>Plan B Boiler: \$339.99</b>	<b>Plan B Boiler + Water Heater: \$464.99</b>

**Total Amount Included: \$ \_\_\_\_\_**

Name: *(please print)* \_\_\_\_\_ Home Phone: \_\_\_\_\_

Address: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

Town: \_\_\_\_\_ Zip: \_\_\_\_\_ Work Phone: \_\_\_\_\_

Customer Signature: \_\_\_\_\_ Email: \_\_\_\_\_

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General Conditions:

- Service plan customers must be on automatic delivery. Cancellation of automatic delivery voids this contract. 500 gall per year minimum purchase.
- This agreement is non-transferable and is written on a pro-rate basis. No refund will be made if the customer cancels the agreement prior to the expiration date.
- The service plan listed is for the ordinary domestic installation and is available only to customers of Nelson Oil Co. who purchase their entire fuel oil requirements from Nelson oil Co.
- It is agreed that any tax or other charges imposed by any government agency with respect to sale, delivery, or use of the products covered will be added to the price paid by the buyer.
- This agreement does not cover service or repair any parts as the result of abnormal conditions such as war, fire, flood, lightning or other storms, explosions, or other causes beyond the control of Nelson Oil Co.
- Nelson Oil Co. shall not be held responsible for damage or losses resulting if fulfillment of the agreement shall be delayed or prevented by acts of war, enemies, strikes, inability to secure mechanics, parts, material or transportation, or by any other conditions not responsibly within its control.
- **Nelson Oil Co. reserves the right to void this contract if, in its opinion, an account is delinquent in its payments. It is agreed that the delinquent will assume any legal expenses incurred in the collection of a delinquent account.**
- **Nelson Oil Co reserves the right to reject any agreement it has issued after inspection of the burner or the right to refuse to issue an agreement before the inspection of the burner.**

This Service Contract Does Not Include:

- 1 Services for water testing of boilers; system flushing or venting; air duct work or air duct cleaning; repairs to or replacement of combustion chambers, heat exchangers, indirect water heaters, water storage tanks, check valves, radiator valves, faucets, blower fans, motors, or bearing
- 2 Plumbing of any kind, including circulator motors & bracket assemblies
- 3 Repairs to tankless heaters of any kind
- 4 Replacing complete boiler, furnace, or water heater, or oil burner
- 5 Repair or replacement of oil burner blast tube or end code, oil tanks, oil lines, or oil leaks of any kind
- 6 Any work related to radiators, baseboard heat, or hot air ducts
- 7 Priming or restarting of burners or repairs caused by priming or restarting
- 8 Replacements of fill valves, check valves, or relief valves
- 9 Electronic fan & limit controls; repairs to furnace blower motors, belts, & pulleys
- 10 Repairs to rotted or damaged smoke pipe
- 11 Two stage fuel oil pumps or high capacity fuel oil pumps
- 12 Purging or bleeding of air from the heating system
- 13 Hot water storage tanks or indirect water heaters
- 14 Service calls/repairs caused by frozen or gelled fuel oil, or water in outside oil tanks.
- 15 Repair or replacement of bracket assemblies on circulators of any kind.
- 16 Repairs to leaking pipes or boilers, repairs or replacement of tankless heaters